CNS /Update Newsletter Feature

New Contact Information for FIRN

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If you need help with FIRN2, the next generation of FIRN (Florida Information Resource Network), there are new FIRN2 Help Desk phone numbers and e-mail addresses.

The FIRN Help Desk can be reached at (877) FIRN-TWO or you can e-mail support@firn2.net. Use the help desk number for help with any and all problems that you may have with your service. The operators will be happy to assist you with your FIRN2 network support needs. The FIRN2 Help Desk will be operational 24/7 starting on July 1.

For administrative information, call (800) 825-9390 or e-mail firn2@firn2.net. Contact the administration for questions regarding bandwidth upgrades, new connections or general information concerning the network. This number should also be used to escalate any problems that have been reported and not resolved.

The existing phone numbers will be phased out.

Your Comments are Welcome

We welcome your comments and suggestions on this and all UFIT documentation. Please send your comments to:

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