Reminder: Timely Incident Response Helps Prevent Disruption of Service

CNS /Update Newsletter Feature

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Reminder: Timely Incident Response Helps Prevent Disruption of Service

The University of Florida IT Security Team wants to remind all IT workers about incident response and ticket processing requirements. By containing incidents in a timely manner, network and server managers can avoid disruption of service.

E-mail notifications are sent to network and server managers advising them of appropriate actions they must take to contain and resolve incidents. These notifications also serve as the primary communication and documentation of progress toward resolution of incidents. To view the UF IT Security Incident Response Standard, please visit: http://www.it.ufl.edu/policies/security/uf-it-sec-incident-response-draft.html. A supplementary article can be found at: http://docweb.cns.ufl.edu/update/05072m/05072m.html.

Your Comments are Welcome

We welcome your comments and suggestions on this and all CNS documentation. Please send your comments to:

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