CNS /Update Newsletter Feature

Open Systems Status Now Available from the CNS Home Page

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UF Computing & Networking Services

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Open Systems Status Now Available from the CNS Home Page

From the CNS home page, you can now check the status of many of the services provided by the Open Systems Group. Look for this button when you go to http://www.cns.ufl.edu:

![Open Systems Status](image)

**Reading the status page**

The status table is intentionally simple and should be easy to interpret; however, here is a brief description of how to read the table:

**Service:** This is the name of the service being monitored. Some of these are straightforward, but others are more specific. We provide services such as web hosting to other organizations such as UF's Web Administration office and the Office of the Registrar. In these more specific instances the service name will include additional information to clarify what the service entails.

**Status:** This column shows the status of each service as reported at the last update from OSG's Nagios monitoring system. The status is indicated by the color of the item (green, yellow, red) and the text (Available, Degraded, Unavailable, and Unknown).

**Comments:** This column displays comments related to the status of each service. These comments are updated to provide critical information about affected services.

**How we provide this information**

Currently the 'Status' column is updated automatically on a 5 minute basis. This column represents what our monitoring system thinks about the status of each service. The Comments column, on the other hand, is a combination of both automatic and staff-input information which allows us to effectively communicate information regarding our services. As situations arise with our services this is the best place to look for a description of the problem and estimates of a complete return to service.

**How we use the status page**

1. As major events affect our systems we will publish pertinent information in the comments column of the status page.

2. For non-critical events we will publish information during work hours (8am-5pm M-F) and
as status changes.

3. During critical events information will be published as it becomes available with updates coming at the top and bottom of each hour.

4. All comments posted will include a timestamp.

For more information

For further information, see http://open-systems.ufl.edu/status/technical.html.

Your Comments are Welcome

We welcome your comments and suggestions on this and all CNS documentation. Please send your comments to:

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