CNS /Update Newsletter Feature

Welcome Back!

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UF Information Technology

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Welcome Back!

Whether you are new to NERDC or an old friend, we welcome you and look forward to working with you through another school year. We have made several changes this summer to improve our services to you. Some of these are summarized below.

Modem Upgrades Completed

Early in the summer, all 14,400 and 9,600 bps (bits-per-second) modems at NERDC were replaced with U.S. Robotics 28,800 bps modems. As part of this upgrade, small modem hunt groups were merged into a single large group to eliminate the situation that allowed some of you to receive busy signals even though some lines were open. All NERDC dialup customers (regardless of modem speed) should now be using (352) 955-0056 to connect to the NERDC Dial-up Servers.

VM Moved to New Processor, Data Moved to New Drives

Mid-summer, we moved the VM operating system to another processor—an IBM 9672-R22. The change went very smoothly and you should notice little or no change. We do not expect a change in the cost per session for users of NERVVM. We also began migrating customer MVS data sets from older IBM 3380 disk-storage units to more modern IBM 3390 drives. We expect improved performance and reliability from the new units.

Potpourri

We improved our services in other ways, too. Charlotte became the production web browser in VM (NERVM); Pine Mail became the default mail system for NERSP; the NERSP operating system was upgraded to AIX version 4.1; we re-wrote the COM (Computer Output Microfiche) manual (NERDC document #D0096); we updated documentation on printing to and from the Internet (D0060, D0061); we upgraded the NERDC UPS (uninterruptible power supply) that helps us maintain continuous service; and, having realized some savings due to the changing costs of computing technologies, we were happy to pass these savings on to you through rate reductions (see D0001).

You also need to know that NERDC will sever connections to BITNET on or about September 1, 1996. In "BITNET and NERDC: Making the Transition" in the June /Update, we discuss how this change will affect you.

More Information

You can bring yourself up-to-date on these and other topics by picking up a copy of the 96-97 NERDC Guidebook, reading NERDC News, and looking at summer issues of our monthly newsletter, /Update.

If you have any questions on these changes or future plans, please call our Support Desk at (352) 392-2061. As always, we want to hear from you.
Marie Dence,
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Your Comments are Welcome

We welcome your comments and suggestions on this and all UFIT documentation. Please send your comments to:

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