CNS /Update Newsletter Feature

NERDC Staff Profile: Queen Smith

UF Information Technology

UFIT
2046 NE Waldo Rd, Suite 2100
Gainesville Florida 32609-8942
(352) 392.2061
<editor@cns.ufl.edu>
Table of Contents

NERDC Staff Profile: Queen Smith .................................................................3
NERDC Staff Profile: Queen Smith

While growing up, Queen Smith gave mathematics a wide berth. Now, as a senior fiscal assistant with seven years service to NERDC and its customers, Smith's days revolve around numbers. The other day, we pried her away from her adding machine long enough to ask her a few questions about her life and career.

/Update: Is math your strong suit?

Smith: I hate math! It gives me the shakes. But I love numbers.

/Update: That's quite a paradox.

Smith: So I've been told. Every job I've had, had to do with numbers and money. I've worked as a cashier and in retail and banking. Maybe I just like counting money?

/Update: Can you tell us about your job?

Smith: I handle paperwork for NERDC receivables, set up departmental encumbrances, and adjust funding on computing accounts. I also set up new NERDC accounts and reset passwords.

/Update: What is the favorite part of your job?

Smith: Everything! -- Well, most of all, I like collecting money, so we can all get paid! Although a lot of the work I do is repetitive, the problems that arise are always different, so that's fun.

/Update: What is your most challenging task?

Smith: Keeping a customer paying, and happy, and keeping a level head with all the different personalities I come into contact with. Everyone is different, but everyone wants to be treated fairly.

/Update: We've heard you have a great voice.

Smith: In my home town, close to the beach -- that's Bunnell, Florida -- I used to sing the blues.
in a couple of nightclubs, and gospel songs in church. My favorite pieces were the blues sung by Billie Holiday, and the famous gospel songs of Mahalia Jackson, who passed away when I was 12 years old.

Your Comments are Welcome

We welcome your comments and suggestions on this and all UFIT documentation. Please send your comments to:

UF Information Technology

UFIT
2046 NE Waldo Rd, Suite 2100
Gainesville Florida 32609-8942
(352) 392.2061
<editor@cns.ufl.edu>